## **GET STARTED**

# **SEPTEMBER 19, 2025**

THIS IS A 40+HR CERTIFIED TRAINING THAT WILL MEET EVERY FRIDAY UNTIL THE COMPLETION OF THE CURRICULUM.



# **INSTRUCTOR** Jacki Fullerton,

Big Sky ID, Corp. **Project Manager** 

# PROJECT MANAGEMENT SERIES

### REGISTRATION

**Tatianna Gallego** admin@abcipc.org (509) 534-0826

#### COST

**ABC Member: \$1,200** 

Future Member: \$1,500

- Includes materials for the course
- Includes nationally recognized certification

#### LOCATION

12610 E. Mirabeau Pkwy, Suite 1200 Spokane Valley, WA 99216 & Via Zoom **NCCER Project Management** Series enables today's **Construction Industry** Managers to put principles and theories into immediate action and teaches them to complete projects on time and on budget.



# 40+Hour Nationally Accredited Series Offered Exclusively for the Construction Industry!

Each participant will be required to complete 40+ hours of instruction and complete the module exams. All exams' dates will be scheduled with the ABC Office at your convenience. Upon completion of this course, all participants will receive a **nationally recognized credential** from NCCER for Project Management. Additionally, this course satisfies the 35-hour requirement to sit for the Project Management Professional Exam through the Project Management Institute (PMI).

### MODULES

#### 1. INTRODUCTION TO PROJECT MANAGEMENT

Introduces the role and responsibilities of Project Management, including technical and management skills and an overview of the phases in a construction project. Describes alternate project delivery methods.

#### 2. INTERPERSONAL SKILLS

Discusses the values and expectations of the workforce, building relationships, and satisfying stakeholders. Describes the principles of effective communication, applying the management grid, and using relationship skills to create a leadership environment. Discusses behavioral interviewing and professional development of personnel.

#### 3 . ISSUES AND RESOLUTIONS

Describes the key elements of successful negotiations and negotiating techniques. Discusses how to recognize nonverbal signals, use negotiating tools, and apply conflict resolution strategies. Identifies symptoms and barriers to solving project-related problems and applying problem-solving techniques, brainstorming, and identifying root cause consequences.

#### 4 . CONSTRUCTION DOCUMENTS

Emphasizes the importance of documentation and explains the types of documents, drawings, and specifications used on a project. Explains methods of obtaining work in the industry, types of contracts and insurance requirements. Describes the change order process and the documents required to close out a project.





#### 5 . CONSTRUCTION PLANNING

Discusses the importance of formal job planning and creating a performance-based work environment. The Work Breakdown Structure as the foundation that identifies deliverables, tasks, and time. Introduces the basics of quality control and defines the roles and responsibilities of an effective team and how to allocate resources.

#### 6 . SAFETY

Stresses the importance of job site safety and identifies the Project Manager's duties and responsibilities regarding safety. Covers loss prevention and work on creating a zero-accident work environment. Presents several checklists as references.

#### 7 . ESTIMATING & COST CONTROL

Emphasizes the importance of accurate estimating and summarizes the process and steps in developing an estimate. Defines the purpose of cost control methodology, and explains how to perform simple cost analysis. Covers the Project Manager's role in controlling cost and tracking rework cost.

#### 8 . SCHEDULING

Provides instruction in the basics of scheduling from simple to-do lists through bar charts, network diagrams, and methods of managing resources. Discusses the importance of formal schedules, job planning, and establishing priorities. Describes alternative scheduling methods.

#### 9. RESOURCE CONTROL

Identifies the resources that must be controlled, the major factors which affect production control, and production control standards. Explains the Project Manager's role in the process and how to distinguish between production and productivity. Explains how to evaluate and improve production control and productivity.

#### 10. QUALITY CONTROL

Defines quality control and quality assurance, and stresses management's concerns about quality. Explains project quality management and how to develop an effective quality control plan. Discusses how to identify, assess, and measure weaknesses to avoid rework.

#### 11. CONTINUOUS IMPROVEMENT

Describes the Project Manager's role in creating a culture of continuous improvement. Explains the fundamentals of a continuous improvement program and how to identify the critical problems and processes that require improvement, implement a continuous improvement process, and measure results. Emphasizes the importance internal and external stakeholders.

# NCCER PROJECT MANAGEMENT SERIES

# SCHEDULE

DATE	MODULE	TYPE	TIME
Sep 19, 2025	MOD 1 - INTRO MOD 2 - INTERPERSONAL	IN PERSON OR ONLINE	8 AM - 4 PM
Sep 26, 2025	MOD 3 - ISSUES AND RESOLUTIONS	ONLINE	8 AM - 4 PM
Oct 3, 2025	MOD 4 - CONSTRUCTION DOCUMENTS	ONLINE	8 AM - 4 PM
Oct 10, 2025	MOD 5 - CONSTRUCTION PLANNING	ONLINE	8 AM - 4 PM
Oct 17, 2025	MOD 6 - SAFETY	IN PERSON OR ONLINE	8 AM - 4 PM
Oct 24, 2025	MOD 7 - ESTIMATING/COST CONTROL	ONLINE	8 AM - 4 PM
Oct 31, 2025	MOD 8 - SCHEDULING	ONLINE	8 AM - 4 PM
Nov 7, 2025	MOD 9 - RESOURCE CONTROL, MOD 10 QA/QC, MOD 11 - CONT. IMP	IN PERSON OR ONLINE	8 AM - 4 PM

The November 7 class will be followed by a Graduation Dinner provided by ABC.